

County of Los Angeles INTERNAL SERVICES DEPARTMENT

1100 North Eastern Avenue Los Angeles, California 90063

"To enrich lives through effective and caring service"

Telephone: (323) 267-2101 (323) 264-7135

ADOPTFD

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

21

August 10, 2010

SACHI A. HAMAI **EXECUTIVE OFFICER**

August 10, 2010

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

REQUEST FOR APPROVAL AND AWARD OF JOB ORDER CONTRACT CONSULTING SERVICES CONTRACT

SUBJECT

Request approval of a contract for Job Order Contract (JOC) consulting services support for the Internal Services Department (ISD).

IT IS RECOMMENDED THAT YOUR BOARD:

- 1. Approve and instruct the Chairperson to sign the attached contract with The Gordian Group, Inc. (The Gordian Group) effective September 12, 2010, to provide JOC consulting services to assist ISD in managing its JOC program, under a tiered pricing system at a fee of 1.95 percent of the dollar amount of each project work order for the first \$10 million in work orders with decreased costs as the aggregate dollar amount of work orders increase. The contract term is for three (3) years with two (2) one year renewal options, and six (6) additional month-to-month extensions.
- 2. Authorize the Director of ISD or designee to exercise renewal options and month-to-month extensions in accordance with the attached contract.
- 3. Authorize the Director of ISD or designee to execute applicable contract amendments should the original contracting entity merge, be acquired, or otherwise has a change of entity.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

ISD provides facilities repair, maintenance and refurbishment projects for County departments. Job

The Honorable Board of Supervisors 8/10/2010 Page 2

order contracting is utilized to manage resources and meet customer deadlines. To assist in managing JOC, the proposed contract will provide the following program support:

- Technical specifications for specific items of repair and refurbishment work.
- Unit price books which provide the installed price for each item of repair and refurbishment work.
- A computer network based software program to assist in preparing, evaluating and tracking JOC work orders.

ISD currently contracts for the required JOC consulting services. The recommended actions will ensure that these services continue beyond the current contract expiration date of September 11, 2010 with The Gordian Group.

Implementation of Strategic Plan Goals

The recommended contract supports County Strategic Plan Goal Number 1, Operational Effectiveness, by effectively managing County resources and providing efficient and responsive JOC consulting services to ISD.

FISCAL IMPACT/FINANCING

The proposed contract provides for a tiered pricing structure. The tiered pricing structure under the proposed contract is unchanged from the existing contract and is based on the total dollar amount of JOC work ordered during each fiscal year as follows:

- For the first \$10 million in as-needed JOC work orders, ISD will pay a fee of 1.95 percent of each work order. When the aggregate work order dollar value is between \$10 million to \$25 million, the fee decreases to 1.5 percent for that portion of work orders. When the aggregate work order dollar value exceeds \$25 million, the fee is reduced once more to 1.25 percent for that portion of work orders.
- Based on the past five fiscal years, ISD's level of total JOC expenditures has been approximately \$20 million annually. It is anticipated that the same level of business will continue, resulting in an estimated annual amount of \$345,000 for the recommended contract. However, actual costs will fluctuate based on the use of the contract.

ISD will incur JOC expenditures to the extent that they are offset through County departmental billings and within available appropriation.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The terms and conditions of the recommended contract have been approved as to form by County Counsel. The contract contains the Board's required contract provisions including those pertaining to consideration of qualified County employees targeted for layoffs, as well as qualified GAIN/GROW participants for employment openings, compliance with the Jury Service Ordinance, Safely Surrendered Baby Law and the Child Support program. As part of the contract negotiations, two standard terms (Most Favored Public Entity and a portion of Termination for Default) were excluded

The Honorable Board of Supervisors 8/10/2010 Page 3

from the proposed contract. The exclusions were discussed with County Counsel.

ISD has determined that the proposed contract is not subject to the County's Living Wage Program. The prices are fixed for the entire term of the contract and there are no provisions for any cost of living increases.

ENVIRONMENTAL DOCUMENTATION

The award of the contract will have no impact on the environment. Appropriate environmental assessments will be made prior to authorization of each JOC work order, which will be prepared and implemented with support provided by this recommended contract.

CONTRACTING PROCESS

On March 25, 2010, ISD released a Request for Proposals (RFP) for JOC consulting services and posted the solicitation and contracting opportunity announcement on the County's "Doing Business with Us" web site (Attachment 2). Notice of the RFP was sent by electronic mail to vendors registered with the County.

One proposal was received on May 3, 2010, from The Gordian Group, and was reviewed for compliance with the minimum requirement criteria set forth in the RFP. The review of the firm's written proposal and references by ISD staff resulted in a determination that The Gordian Group is highly qualified to provide the required services. There were no protests resulting from this solicitation.

The attached contract was determined to be subject to the Mini-Brooks Act, which requires in part that State and all local public entities negotiate a contract at a fair and reasonable fee after selection of the best qualified firm providing construction consulting services. Accordingly, the price for the recommended contract was negotiated after the proposal was received. After negotiations, the Gordian Group's fee will remain at the same percentage and fee structure that has been in effect for the existing JOC Contract since 2005. The contractor proposed a software license agreement that was negotiated with the assistance of the Chief Information Office and County Counsel. The Gordian Group accepted ISD's exceptions to the proposed agreement.

A summary of Community Business Enterprise Program information for the recommended vendor is attached (Attachment 3). On final analysis, selections were made without regard to gender, race, creed, or color or national origin.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

No staff impact will result from the award of the recommended contract, as the requested contract is intended to augment, but not replace County workforce, and to ensure ISD's ability to respond to emergency requirements.

The Honorable Board of Supervisors 8/10/2010 Page 4

Tam Tindall

CONCLUSION

Approval of the recommended contract will allow ISD to continue providing the JOC consulting services to its client departments.

Respectfully submitted,

TOM TINDALL

Director

TT:YY

c: Chief Executive Officer County Counsel



CONTRACT

BY AND BETWEEN

COUNTY OF LOS ANGELES

AND

THE GORDIAN GROUP, INC.

FOR

JOB ORDER CONTRACT CONSULTING SERVICES

PARAGRAF		PH TITLE	PAGE					
RECITALS1								
1.0		ICABLE DOCUMENTS						
2.0		NITIONS						
3.0		Κ						
4.0		// OF CONTRACT						
5.0		TRACT SUM						
6.0		ADMINISTRATION OF CONTRACT- COUNTY						
	6.1	COUNTY'S PROJECT DIRECTOR						
	6.2	COUNTY'S PROJECT MANAGER	6					
	6.3	COUNTY'S CONTRACT PROJECT MONITOR	6					
7.0	ADMI	NISTRATION OF CONTRACT - CONTRACTOR	6					
	7.1	CONTRACTOR'S PROJECT MANAGER	6					
	7.2	APPROVAL OF CONTRACTOR'S STAFF	6					
	7.3	CONTRACTOR'S STAFF IDENTIFICATION	7					
	7.4	BACKGROUND AND SECURITY INVESTIGATIONS	7					
	7.5	CONFIDENTIALITY						
8.0	STANDARD TERMS AND CONDITIONS							
	8.1	AMENDMENTS						
	8.2	ASSIGNMENT AND DELEGATION						
	8.3	AUTHORIZATION WARRANTY	.10					
	8.4	BUDGET REDUCTIONS	.10					
	8.5	COMPLAINTS						
	8.6	COMPLIANCE WITH APPLICABLE LAW						
	8.7	COMPLIANCE WITH CIVIL RIGHTS LAWS	.12					
	8.8	COMPLIANCE WITH COUNTY'S JURY SERVICE PROGRAM	.13					
	8.9	CONFLICT OF INTEREST	.14					
	8.10 8.11	CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF/OR RE-EMPLOYMENT LIST						
	0.40	PARTICIPANTS						
	8.12	CONTRACTOR RESPONSIBILITY AND DEBARMENT	.16					

PAR	AGRAP	H TITLE	PAGE
	8.13	CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW	18
	8.14	CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM	
	8.15	COUNTY'S QUALITY ASSURANCE PLAN	
	8.16	DAMAGE TO COUNTY FACILITIES, BUILDINGS OR GROUNDS	
	8.17	EMPLOYMENT ELIGIBILITY VERIFICATION	
	8.18	FACSIMILE REPRESENTATIONS	
	8.19	FAIR LABOR STANDARDS	
	8.20	FORCE MAJEURE	
	8.21	GOVERNING LAW, JURISDICTION, AND VENUE	22
	8.22	INDEPENDENT CONTRACTOR STATUS	
	8.23	INDEMNIFICATION	
	8.24	GENERAL PROVISIONS FOR ALL INSURANCE COVERAGE	23
	8.25	INSURANCE COVERAGE	27
	8.26	LIQUIDATED DAMAGES	28
	8.27	INTENTIONALLY OMITTED	
	8.28	NONDISCRIMINATION AND AFFIRMATIVE ACTION	
	8.29	NON EXCLUSIVITY	31
	8.30	NOTICE OF DELAYS	31
	8.31	NOTICE OF DISPUTES	31
	8.32	NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT	31
	8.33	NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW	31
	8.34	NOTICES	
	8.35	PROHIBITION AGAINST INDUCEMENT OR PERSUASION	
	8.36	PUBLIC RECORDS ACT	
	8.37	PUBLICITY	
	8.38	RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT	
	8.39	RECYCLED BOND PAPER	
	8.40	SUBCONTRACTING	

PARAGRAPI	TITLE	
8.41	TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM	36
8.42	TERMINATION FOR CONVENIENCE	
8.43	TERMINATION FOR DEFAULT	
8.44	TERMINATION FOR IMPROPER CONSIDERATION	
8.45	TERMINATION FOR INSOLVENCY	
8.46	TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE	
8.47	TERMINATION FOR NON-APPROPRIATION OF FUNDS	
8.48	VALIDITY	
8.49	WAIVER	
8.50	WARRANTY AGAINST CONTINGENT FEES	
8.51	WARRANTY OF COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM	
8.52	TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM	41
9.0 UNIQ 9.1	JE TERMS AND CONDITIONS	41
9.2	LICENSE AGREEMENT	42
SIGNATURE	S	

STANDARD EXHIBITS

- A STATEMENT OF WORK
- B CONTRACTOR FEE SCHEDULE
- C CONTRACTOR'S EEO CERTIFICATION
- D COUNTY'S ADMINISTRATION
- E CONTRACTOR'S ADMINISTRATION
- F FORM(S) REQUIRED AT THE TIME OF CONTRACT EXECUTION
- G JURY SERVICE ORDINANCE
- H SAFELY SURRENDERED BABY LAW

CONTRACT BY AND BETWEEN COUNTY OF LOS ANGELES AND

THE GORDIAN GROUP, INC.

FOR

JOB ORDER CONTRACT CONSULTING SERVICES

This Contract, including all Exhibits, is made and entered into this 12th day of September 2010, by and between the County of Los Angeles, hereinafter referred to as County and The Gordian Group, Inc., hereinafter referred to as Contractor.

RECITALS

WHEREAS, County may contract with private businesses for Job Order Contract (JOC) Consulting Services when certain requirements are met; and

WHEREAS, Contractor is a private firm specializing in providing JOC Consulting Services; and

WHEREAS, this Contract is therefore authorized under California Codes, Government Code Section 31000 which authorizes the Board of Supervisors, Director of Internal Services Department (ISD) to contract for special services; and

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the parties agree to the following:

1.0 APPLICABLE DOCUMENTS

Exhibits A, B, C, D, E, F, G, and H are attached to and form a part of this Contract. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or

description of any task, deliverable, goods, service, or other work, or otherwise between the base Contract and the Exhibits, or between Exhibits, such conflict or inconsistency shall be resolved by giving precedence first to the Contract and then to the Exhibits according to the following priority.

Standard Exhibits:

- 1.1 EXHIBIT A Statement of Work
- 1.2 EXHIBIT B Contractor's Fee Schedule
- 1.3 EXHIBIT C Contractor's EEO Certification
- 1.4 EXHIBIT D County's Administration
- 1.5 EXHIBIT E Contractor's Administration
- 1.6 EXHIBIT F Forms Required at the Time of Contract Execution
- 1.7 EXHIBIT G Jury Service Ordinance
- 1.8 EXHIBIT H Safely Surrendered Baby Law

2.0 DEFINITIONS

The headings herein contained are for convenience and reference only and are not intended to define the scope of any provision thereof. The following words as used herein shall be construed to have the following meaning, unless otherwise apparent from the context in which they are used.

- 2.1 Contract: Agreement executed between County and Contractor. It sets forth the terms and conditions for the issuance and performance of the Statement of Work, Exhibit A.
- 2.2 Contractor: The sole proprietor, partnership, or corporation that has entered into a contract with County to perform or execute the work covered by the Statement of Work.
- 2.3 **Contractor Project Manager:** The individual designated by Contractor to administer the Contract operations after the Contract award.
- 2.4 County Contract Project Monitor: Person with responsibility to oversee the day to day activities of this Contract. Responsibility for inspections of any and all tasks, deliverables, goods, services and other work provided by Contractor.
- 2.5 **County Project Director:** Person designated by County with authority for County on contractual or administrative matters relating to this Contract that cannot be resolved by County's Project Manager.
- 2.6 County Project Manager: Person designated by County's Project Director to manage the operations under this Contract.

- 2.7 Day(s): Calendar day(s) unless otherwise specified.
- 2.8 **Director:** The director of ISD or designee
- 2.9 **Fiscal Year:** The twelve (12) month period beginning July 1st and ending the following June 30th.

3.0 WORK

- 3.1 Pursuant to the provisions of this Contract, Contractor shall fully perform, complete and deliver on time, all tasks, deliverables, services and other work as set forth in herein.
- 3.2 If Contractor provides any tasks, deliverables, goods, services, or other work, other than as specified in this Contract, the same shall be deemed to be a gratuitous effort on the part of Contractor, and Contractor shall have no claim whatsoever against County.

4.0 TERM OF CONTRACT

- 4.1 The term of this Contract shall be three (3) years commencing September 12, 2010, unless sooner terminated or extended, in whole or in part, as provided in this Contract.
- 4.2 County shall have the sole option to extend this Contract term for up to two (2) additional one-year periods and six (6) month to month extensions, for a maximum total Contract term of five (5) years and six (6) months. Each such option and extension shall be exercised at the sole discretion of the Director.
- 4.3 Contractor shall notify ISD when this Contract is within six (6) months from the expiration of the term as provided for hereinabove. Upon occurrence of this event, Contractor shall send written notification to ISD at the address herein provided in Exhibit E County's Administration.

5.0 CONTRACT SUM

5.1 In each year of this Contract, the total of all amounts actually expended by County hereunder ("maximum annual expenditures") may not exceed amounts allocated to ISD by County's Board of Supervisors in approved budgets to ISD. County has sole discretion to expend some, all, or none of such budgeted amounts. The sum of such annual expenditures for the duration of the Contract is the Contract Sum.

- 5.2 Contractor shall not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of Contractor's duties, responsibilities, or obligations, or performance of same by any entity other than Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, shall occur only with County's express prior written approval.
- 5.3 Contractor shall maintain a system of record keeping that will allow Contractor to determine when it has incurred seventy-five percent (75%) of the total contract authorization under this Contract. Upon occurrence of this event, Contractor shall send written notification to ISD at the address herein provided in Exhibit E - County's Administration.

5.4 No Payment for Services Provided Following Expiration/ Termination of Contract

Contractor shall have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration or other termination of this Contract. Should Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Contract shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration or other termination of this Contract.

5.5 Invoices and Payments

- 5.5.1 Contractor shall invoice County only for providing the tasks, deliverables, goods, services, and other work specified in Exhibit A Statement of Work and elsewhere hereunder. Contractor shall prepare invoices, which shall include the charges owed to Contractor by County under the terms of this Contract. Contractor's payments shall be as provided in Exhibit B Contractor Fee Schedule, and Contractor shall be paid only for the tasks, deliverables, goods, services, and other work approved in writing by County. If County does not approve work in writing no payment shall be due to Contractor for that work.
- 5.5.2 Contractor's invoices shall be priced in accordance with

Exhibit B - Contractor Fee Schedule.

- 5.5.3 Contractor's invoices shall contain the information set forth in Exhibit A - Statement of Work describing the tasks, deliverables, goods, services, work hours, and facility and/or other work for which payment is claimed.
- 5.5.4 Contractor shall submit the monthly invoices to County by the 15th calendar day of the month following the month of service.
- 5.5.5 All invoices under this Contract shall be submitted in two (2) copies to the following address:

Internal Services Department Attn: Accounts Payable 1100 N. Eastern Ave., Los Angeles, CA 90063

5.5.6 County Approval of Invoices

All invoices submitted by Contractor for payment must have the written approval of County's Project Manager prior to any payment thereof. In no event shall County be liable or responsible for any payment prior to such written approval. Approval for payment will not be unreasonably withheld.

5.5.7 Local Small Business Enterprises – Prompt Payment Program

Certified Local SBEs will receive prompt payment for services they provide to County departments. Prompt payment is defined as fifteen (15) calendar days after receipt of an undisputed invoice.

6.0 ADMINISTRATION OF CONTRACT - COUNTY

COUNTY ADMINISTRATION

A listing of all County Administration referenced in the following subparagraphs are designated in Exhibit E - County's Administration. County shall notify Contractor in writing of any change in the names or addresses shown.

6.1 County's Project Director

Responsibilities of County's Project Director include:

- ensuring that the objectives of this Contract are met; and
- providing direction to Contractor in the areas relating to County policy, information requirements, and procedural requirements.

6.2 County's Project Manager

The responsibilities of County's Project Manager include:

- meeting with Contractor's Project Manager on a regular basis;
 and
- inspecting any and all tasks, deliverables, goods, services, or other work provided by or on behalf of Contractor.

County's Project Manager is not authorized to make any changes in any of the terms and conditions of this Contract and is not authorized to further obligate County in any respect whatsoever.

6.3 County's Contract Project Monitor

County's Project Monitor is responsible for overseeing the day-to-day administration of this Contract. The Project Monitor reports to County's Project Manager.

7.0 ADMINISTRATION OF CONTRACT - CONTRACTOR

7.1 Contractor's Project Manager

- 7.1.1 Contractor's Project Manager is designated in Exhibit F Contractor's Administration. Contractor shall notify County in writing of any change in the name or address of Contractor's Project Manager.
- 7.1.2 Contractor's Project Manager shall be responsible for Contractor's day-to-day activities as related to this Contract and shall coordinate with County's Project Manager and County's Contract Project Monitor on a regular basis.

7.2 Approval of Contractor's Staff

County has the absolute right to approve or disapprove all of Contractor's staff performing work hereunder and any proposed changes in Contractor's staff, including, but not limited to, Contractor's Project Manager.

7.3 Contractor's Staff Identification

All of Contractor's employees assigned to County facilities are required to have a County Identification (ID) badge on their person and visible at all times. Contractor bears all expense of the badging.

- 7.3.1 Contractor is responsible to ensure that employees have obtained a County ID badge before they are assigned to work in a County facility. Contractor personnel may be asked to leave a County facility by a County representative if they do not have the proper County ID badge on their person.
- 7.3.2 Contractor shall notify County within one business day when staff is terminated from working under this Contract. Contractor shall retrieve and return an employee's ID badge to County on the next business day after the employee has terminated employment with Contractor.
- 7.3.3 If County requests the removal of Contractor's staff, Contractor shall retrieve and return an employee's ID badge to County on the next business day after the employee has been removed from working on County's Contract.

7.4 Background and Security Investigations

- 7.4.1 Each of Contractor's staff performing services under this Contract who is in a designated sensitive position, as determined by County in County's sole discretion, shall undergo and pass a background investigation to the satisfaction of County as a condition of beginning and continuing to perform services under this Contract. Such background investigation may include, but shall not be limited to, criminal conviction information obtained through fingerprints submitted to the California Department of Justice. The fees associated with the background investigation shall be at the expense of Contractor, regardless if the member of Contractor's staff passes or fails the background investigation.
- 7.4.2 If a member of Contractor's staff does not pass the background investigation, County may request that the member of Contractor's staff be immediately removed from performing services under the Contract at any time during the term of the Contract. County will not provide to Contractor or to Contractor's staff any information obtained through County's background investigation.

- 7.4.3 County, in its sole discretion, may immediately deny or terminate facility access to any member of Contractor's staff that does not pass such investigation to the satisfaction of County or whose background or conduct is incompatible with County facility access.
- 7.4.4 Disqualification of any member of Contractor's staff pursuant to this Paragraph 7.4 shall not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Contract.

7.5 Confidentiality

- 7.5.1 Contractor shall maintain the confidentiality of all records and information in accordance with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures relating to confidentiality, including, without limitation, County policies concerning information technology security and the protection of confidential records and information.
- 7.5.2 Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting, or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with this Paragraph 7.5, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Paragraph 7.5 shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County shall have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County shall be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor shall not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of County without County's prior written approval.

- 7.5.3 Contractor shall inform all of its officers, employees, agents and subcontractors providing services hereunder of the confidentiality provisions of this Contract.
- 7.5.4 Contractor shall cause each employee performing services covered by this Contract to sign and adhere to the provisions of the "Contractor Employee Acknowledgment and Confidentiality Agreement", Exhibit G1.
- 7.5.5 Contractor shall cause each non-employee performing services covered by this Contract to sign and adhere to the provisions of the "Contractor Non-Employee Acknowledgment and Confidentiality Agreement", Exhibit G2.

8.0 STANDARD TERMS AND CONDITIONS

8.1 AMENDMENTS

- 8.1.1 For any change which affects the scope of work, term, Contract Sum, payments, or any term or condition included under this Contract, an Amendment shall be prepared and executed by Contractor and the Director of ISD.
- 8.1.2 County's Board of Supervisors or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in the Contract during the term of this Contract. County reserves the right to add and/or change such provisions as required by County's Board of Supervisors or Chief Executive Officer. To implement such changes, an Amendment to the Contract shall be prepared and executed by Contractor and by the Director of ISD.
- 8.1.3 The Director of ISD, may at his/her sole discretion, authorize extensions of time as defined in Paragraph 4.0 Term of Contract. Contractor agrees that such extensions of time shall not change any other term or condition of this Contract during the period of such extensions. To implement an extension of time, an Amendment to the Contract shall be prepared and executed by Contractor and by the Director of ISD.

8.2 ASSIGNMENT AND DELEGATION

8.2.1 Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such

consent shall be null and void. For purposes of this subparagraph, County consent shall require a written amendment to the Contract, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under this Contract shall be deductible, at County's sole discretion, against the claims, which Contractor may have against County.

- 8.2.2 Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of the Contract, such disposition is an assignment requiring the prior written consent of County in accordance with applicable provisions of this Contract.
- 8.2.3 Any assumption, assignment, delegation, or takeover of any of Contractor's duties, responsibilities, obligations, or performance of same by any entity other than Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without any consideration for reason whatsoever without County's express prior written approval, shall be a material breach of the Contract which may result in the In the event of such termination of this Contract. termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.3 AUTHORIZATION WARRANTY

Contractor represents and warrants that the person executing this Contract for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation of this Contract and that all requirements of Contractor have been fulfilled to provide such actual authority.

8.4 BUDGET REDUCTIONS

In the event that County's Board of Supervisors adopts, in any fiscal year, a County Budget which provides for reductions in the salaries and benefits paid to the majority of County employees and

imposes similar reductions with respect to County Contracts, County reserves the right to reduce its payment obligation under this Contract correspondingly for that fiscal year and any subsequent fiscal year during the term of this Contract (including any extensions), and the services to be provided by Contractor under this Contract shall also be reduced correspondingly. County's notice to Contractor regarding said reduction in payment obligation shall be provided within thirty (30) calendar days of the Board's approval of such actions. Except as set forth in the preceding sentence, Contractor shall continue to provide all of the services set forth in this Contract.

8.5 COMPLAINTS

Contractor shall develop, maintain and operate procedures for receiving, investigating and responding to complaints.

- 8.5.1 Within ten (10) business days after Contract effective date, Contractor shall provide County with Contractor's policy for receiving, investigating and responding to user complaints.
- 8.5.2 County will review Contractor's policy and provide Contractor with approval of said plan or with requested changes.
- 8.5.3 If County requests changes in Contractor's policy, Contractor shall make such changes and resubmit the plan within five (5) business days for County approval.
- 8.5.4 If, at any time, Contractor wishes to change Contractor's policy, Contractor shall submit proposed changes to County for approval before implementation.
- 8.5.5 Contractor shall preliminarily investigate all complaints and notify County's Project Manager of the status of the investigation within five (5) business days of receiving the complaint.
- 8.5.6 When complaints cannot be resolved informally, a system of follow-through shall be instituted which adheres to formal plans for specific actions and strict time deadlines.
- 8.5.7 Copies of all written responses shall be sent to County's Project Manager within three (3) business days of mailing to the complainant.

8.6 COMPLIANCE WITH APPLICABLE LAW

- 8.6.1 In the performance of this Contract, Contractor shall comply with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Contract are hereby incorporated herein by reference.
- 8.6.2 Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by County in its sole judgment. Any legal defense pursuant to indemnification obligations Contractor's under Paragraph 8.6 shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County shall have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County shall be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor shall not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of County without County's prior written approval.

8.7 COMPLIANCE WITH CIVIL RIGHTS LAWS

Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person shall, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.

Contractor shall comply with Exhibit D - Contractor's EEO Certification.

8.8 COMPLIANCE WITH COUNTY'S JURY SERVICE PROGRAM

8.8.1 Jury Service Program:

This Contract is subject to the provisions of County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached as Exhibit H and incorporated by reference into and made a part of this Contract.

8.8.2 Written Employee Jury Service Policy.

- 1. Unless Contractor has demonstrated to County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides that its Employees shall receive from Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with Contractor or that Contractor deduct from the Employee's regular pay the fees received for jury service.
- 2. For purposes of this subparagraph, "Contractor" means a person, partnership, corporation or other entity which has a contract with County or a subcontract with a County Contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or "Employee" means any California subcontracts. resident who is a full-time employee of Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service

Program. If Contractor uses any Subcontractor to perform services for County under the Contract, the Subcontractor shall also be subject to the provisions of this subparagraph. The provisions of this subparagraph shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.

- 3. If Contractor is not required to comply with the Jury Service Program when the Contract commences, Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. County may also require, at any time during the Contract and at its sole discretion, that Contractor demonstrate, to County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program.
- 4. Contractor's violation of this subparagraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract and/or bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

8.9 CONFLICT OF INTEREST

8.9.1 No County employee whose position with County enables such employee to influence the award of this Contract or any competing Contract, and no spouse or economic dependent of such employee, shall be employed in any capacity by Contractor or have any other direct or indirect financial interest in this Contract. No officer or employee of Contractor who may financially benefit from the performance of work hereunder shall in any way participate in County's approval, or ongoing evaluation, of such work, or in any way

attempt to unlawfully influence County's approval or ongoing evaluation of such work.

8.9.2 Contractor shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Contract. Contractor warrants that it is not now aware of any facts that create a conflict of interest. If Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to County. Full written disclosure shall include, but is not limited to, identification of all persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this subparagraph shall be a material breach of this Contract.

8.10 CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF/OR RE-EMPLOYMENT LIST

Should Contractor require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, Contractor shall give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Contract.

8.11 CONSIDERATION OF HIRING GAIN/GROW PROGRAM PARTICIPANTS

- 8.11.1 Should Contractor require additional or replacement personnel after the effective date of this Contract, Contractor shall give consideration for any such employment openings to participants in County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet Contractor's minimum qualifications for the open position. For this purpose, consideration shall mean that Contractor will interview qualified candidates. County will refer GAIN/GROW participants by job category to Contractor.
- 8.11.2 In the event that both laid-off County employees and GAIN/GROW participants are available for hiring, County employees shall be given first priority.

8.12 CONTRACTOR RESPONSIBILITY AND DEBARMENT

8.12.1 Responsible Contractor

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is County's policy to conduct business only with responsible Contractors.

8.12.2 Chapter 2.202 of the County Code

Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if County acquires information concerning the performance of Contractor on this or other contracts which indicates that Contractor is not responsible, County may, in addition to other remedies provided in the Contract, debar Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing Contracts Contractor may have with County.

8.12.3 Non-responsible Contractor

County may debar a Contractor if the Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated a term of a contract with County or a nonprofit corporation created by County, (2) committed an act or omission which negatively reflects on Contractor's quality, fitness or capacity to perform a contract with County, any other public entity, or a nonprofit corporation created by County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.

8.12.4 Contractor Hearing Board

 If there is evidence that Contractor may be subject to debarment, the Department will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the

- scheduled date for a debarment hearing before the Contractor Hearing Board.
- 2. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is Contractor and/or Contractor's presented. representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision. which shall recommendation regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. Contractor and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- 3. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 4. If a Contractor has been debarred for a period longer than five (5) years, that Contractor may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of County.
- 5. The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for

reduction of the debarment period or termination of and includes supporting the debarment. documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

6. The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.12.4 Subcontractors of Contractor

These terms shall also apply to Subcontractors of County Contractors.

8.13 CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW

Contractor acknowledges that County places a high priority on the implementation of the Safely Surrendered Baby Law. Contractor understands that it is County's policy to encourage all County Contractors to voluntarily post County's "Safely Surrendered Baby Law" poster in a prominent position at Contractor's place of business. Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. County's Department of Children and Family Services will supply Contractor with the poster to be used. Information on how to receive the poster can be found on the Internet at www.babysafela.org.

8.14 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

- 8.14.1 Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through Contract are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.
- 8.14.2 As required by County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting Contractor's duty under this Contract to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Contract maintain in compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

8.15 COUNTY'S QUALITY ASSURANCE PLAN

County or its agent will evaluate Contractor's performance under this Contract on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with all Contract terms and conditions and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of the Contract in jeopardy if not corrected will be reported to the Board of Supervisors.

The report will include improvement/corrective action measures taken by County and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Contract or impose other penalties as specified in this Contract.

8.16 DAMAGE TO COUNTY FACILITIES, BUILDINGS OR GROUNDS

8.16.1 Contractor shall repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by Contractor or employees or agents of Contractor. Such repairs shall be made immediately after

- Contractor has become aware of such damage, but in no event later than thirty (30) days after the occurrence.
- 8.16.2 If Contractor fails to make timely repairs, County may make any necessary repairs. All costs incurred by County, as determined by County, for such repairs shall be repaid by Contractor by cash payment upon demand.

8.17 EMPLOYMENT ELIGIBILITY VERIFICATION

- 8.17.1 Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. Contractor shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. Contractor shall retain all such documentation for all covered employees for the period prescribed by law.
- 8.17.2 Contractor shall indemnify, defend, and hold harmless, County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against Contractor or County or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Contract.

8.18 FACSIMILE REPRESENTATIONS

County and Contractor hereby agree to regard facsimile representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments prepared pursuant to subparagraph 8.1, and received via communications facilities, as legally sufficient evidence that such original signatures have been affixed to Amendments to this Contract, such that the parties need not follow up facsimile transmissions of such documents with subsequent (non-facsimile) transmission of "original" versions of such documents.

8.19 FAIR LABOR STANDARDS

Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act and shall indemnify, defend, and hold harmless County and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by Contractor's employees for which County may be found jointly or solely liable.

8.20 FORCE MAJEURE

- 8.20.1 Neither party shall be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this subparagraph as "force majeure events").
- 8.20.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor shall not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor shall not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this subparagraph, the term "subcontractor" and "subcontractors" mean subcontractors at any tier.
- 8.20.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

8.21 GOVERNING LAW, JURISDICTION, AND VENUE

This Contract shall be governed by, and construed in accordance with, the laws of the State of California. Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Contract and further agrees and consents that venue of any action brought hereunder shall be exclusively in the County of Los Angeles.

8.22 INDEPENDENT CONTRACTOR STATUS

- 8.22.1 This Contract is by and between County and Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between County and Contractor. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.
- 8.22.2 Contractor shall be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Contract all compensation and benefits. County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of Contractor.
- 8.22.3 Contractor understands and agrees that all persons performing work pursuant to this Contract are, for purposes of Workers' Compensation liability, solely employees of Contractor and not employees of County. Contractor shall be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of Contractor pursuant to this Contract.
- 8.22.4 Contractor shall adhere to the provisions stated in Paragraph 7.5 Confidentiality.

8.23 INDEMNIFICATION

Contractor shall indemnify, defend and hold harmless County, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with Contractor's acts and/or omissions arising from and/or relating to this Contract.

8.24 GENERAL PROVISIONS FOR ALL INSURANCE COVERAGE

Without limiting Contractor's indemnification of County, and in the performance of this Contract and until all of its obligations pursuant to this Contract have been met, Contractor shall provide and maintain at its own expense insurance coverage satisfying the requirements specified in Sections 8.24 and 8.25 of this Contract. These minimum insurance coverage terms, types and limits (the "Required Insurance") also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Contract. County in no way warrants that the Required Insurance is sufficient to protect Contractor for liabilities which may arise from or relate to this Contract.

8.24.1 Evidence of Coverage and Notice to County

- Certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been given Insured status under Contractor's General Liability policy, shall be delivered to County at the address shown below and provided prior to commencing services under this Contract.
- Renewal Certificates shall be provided to County not less than 10 days prior to Contractor's policy expiration dates. County reserves the right to obtain complete, certified copies of any required Contractor and/or Sub-Contractor insurance policies at any time.
- Certificates shall identify all Required Insurance coverage types and limits specified herein, reference this Contract by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate shall match the name of Contractor identified as the contracting party in this Contract. Certificates shall provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial rating, the amounts of any policy deductibles or self-insured retentions exceeding fifty thousand (\$50,000.00) dollars, and list any County required endorsement forms.

Neither County's failure to obtain, nor County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by Contractor, its insurance broker(s) and/or insurer(s), shall be construed as a waiver of any of the Required Insurance provisions.

Certificates and copies of any required endorsements shall be sent to:

Internal Services Department 1100 N. Eastern Ave., Los Angeles, CA 90063 Attn: Contracting Division

Contractor also shall promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also shall promptly notify County of any third party claim or suit filed against Contractor or any of its Sub-Contractors which arises from or relates to this Contract, and could result in the filing of a claim or lawsuit against Contractor and/or County.

8.24.2 Additional Insured Status and Scope of Coverage

The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively County and its Agents) shall be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of County. County and its Agents additional insured status shall apply with respect to liability and defense of suits arising out of Contractor's acts or omissions, whether such liability is attributable to Contractor or to County. The full policy limits and scope of protection also shall apply to County and its Agents as an additional insured, even if they exceed County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

8.24.3 Cancellation of Insurance

Except in the case of cancellation for non-payment of premium, Contractor's insurance policies shall provide, and Certificates shall specify, that County shall receive not less than thirty (30) days advance written notice by mail of any cancellation of the Required Insurance. Ten (10) days prior notice may be given to County in event of cancellation for non-payment of premium.

8.24.4 Failure to Maintain Insurance

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance shall constitute a material breach of the Contract, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Contract. County, at its sole discretion, may obtain damages from Contractor resulting from said breach.

8.24.5 Insurer Financial Ratings

Coverage shall be placed with insurers acceptable to County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

8.24.6 Contractor's Insurance Shall Be Primary

Contractor's insurance policies, with respect to any claims related to this Contract, shall be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or self-insurance coverage shall be in excess of and not contribute to any Contractor coverage.

8.24.7 Waivers of Subrogation

To the fullest extent permitted by law, Contractor hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance for any loss arising from or relating to this Contract. Contractor shall require its insurers to execute any waiver of subrogation endorsements which may be necessary to effect such waiver.

8.24.8 Sub-Contractor Insurance Coverage Requirements

Contractor shall include all Sub-Contractors as insureds under Contractor's own policies, or shall provide County with each Sub-Contractor's separate evidence of insurance coverage. Contractor shall be responsible for verifying each Sub-Contractor complies with the Required Insurance provisions herein, and shall require that each Sub-Contractor name County and Contractor as additional insureds on the Sub-Contractor's General Liability policy. Contractor shall obtain County's prior review and approval of any Sub-Contractor request for modification of the Required Insurance.

8.24.9 Deductibles and Self-Insured Retentions (SIRs)

Contractor's policies shall not obligate County to pay any portion of any Contractor deductible or SIR. County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects to County, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

8.24.10 Claims Made Coverage

If any part of the Required Insurance is written on a claims made basis, any policy retroactive date shall precede the effective date of this Contract. Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following Contract expiration, termination or cancellation.

8.24.11 Application of Excess Liability Coverage

Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies, to satisfy the Required Insurance provisions.

8.24.12 Separation of Insureds

All liability policies shall provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services

Office, Inc.) separation of insureds provision with no insured versus insured exclusions or limitations.

8.24.13 Alternative Risk Financing Programs

County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements and captive insurance to satisfy the Required Insurance provisions. County and its Agents shall be designated as an Additional Covered Party under any approved program.

8.24.14 County Review and Approval of Insurance Requirements

County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County's determination of changes in risk exposures.

8.25 INSURANCE COVERAGE

8.25.1 Commercial General Liability insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate: \$2 million
Products/Completed Operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

- 8.25.2 Automobile Liability insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.
- 8.25.3 Workers Compensation and Employers' Liability insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate

Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

8.25.4 Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination or cancellation.

8.26 LIQUIDATED DAMAGES

- 8.26.1 If, in the judgment of the Department Head, or his/her designee, Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, the Department Head, or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from Contractor's invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to Contractor from County, will be forwarded to Contractor by the Department Head, or his/her designee, in a written notice describing the reasons for said action.
- 8.26.2 If the Department Head, or his/her designee, determines that there are deficiencies in the performance of this Contract that the Department Head, or his/her designee, deems are correctable by Contractor over a certain time span, the Department Head, or his/her designee, will provide a written notice to Contractor to correct the deficiency within specified time frames. Should Contractor fail to correct deficiencies within said time frame, the Department Head, or his/her designee, may: (a) Deduct from Contractor's payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or (b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual

damages resulting from the failure of Contractor to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is One Hundred Dollars (\$100) per day per infraction, or as specified in the Performance Requirements Summary (PRS) Chart, as defined in Appendix C, Technical Exhibit 2, hereunder, and that Contractor shall be liable to County for liquidated damages in said amount. Said amount shall be deducted from County's payment to Contractor; and/or (c) giving five (5) days notice to Contractor for failure to correct the deficiencies, County may correct any and all deficiencies and the total costs incurred by County for completion of the work by an alternate source, whether it be County forces or separate private contractor, will be deducted and forfeited from the payment to Contractor from County, as determined by County.

- 8.26.3 The action noted in subparagraph 8.26.2 shall not be construed as a penalty, but as adjustment of payment to Contractor to recover County's cost due to the failure of Contractor to complete or comply with the provisions of this Contract.
- 8.26.4 This subparagraph shall not, in any manner, restrict or limit County's right to damages for any breach of this Contract provided by law or as specified in the PRS or subparagraph 8.26.2, and shall not, in any manner, restrict or limit County's right to terminate this Contract as agreed to herein.

8.27 INTENTIONALLY OMITTED

8.28 NONDISCRIMINATION AND AFFIRMATIVE ACTION

- 8.28.1 Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and shall be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations.
- 8.28.2 Contractor shall certify to, and comply with, the provisions of Exhibit D - Contractor's EEO Certification.

- 8.28.3 Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action shall include, but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
- 8.28.4 Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 8.28.5 Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.
- 8.28.6 Contractor shall allow County representatives access to Contractor's employment records during regular business hours to verify compliance with the provisions of this subparagraph 8.28 when so requested by County.
- 8.28.7 If County finds that any provisions of this subparagraph 8.28 have been violated, such violation shall constitute a material breach of this Contract upon which County may terminate or suspend this Contract. While County reserves the right to determine independently that the anti-discrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission that Contractor has violated Federal or State anti-discrimination laws or regulations shall constitute a finding by County that Contractor has violated the anti-discrimination provisions of this Contract.

8.28.8 The parties agree that in the event Contractor violates any of the anti-discrimination provisions of this Contract, County shall, at its sole option, be entitled to the sum of Five Hundred Dollars (\$500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Contract.

8.29 NON EXCLUSIVITY

Nothing herein is intended nor shall be construed as creating any exclusive arrangement with Contractor. This Contract shall not restrict (Department) from acquiring similar, equal or like goods and/or services from other entities or sources.

8.30 NOTICE OF DELAYS

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

8.31 NOTICE OF DISPUTES

Contractor shall bring to the attention of County's Project Manager and/or County's Project Director any dispute between County and Contractor regarding the performance of services as stated in this Contract. If County's Project Manager or County's Project Director is not able to resolve the dispute, the (Department Head), or designee shall resolve it.

8.32 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT

Contractor shall notify its employees, and shall require each Subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

8.33 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW

Contractor shall notify and provide to its employees, and shall require each Subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit I of this Contract and is also available on the Internet at www.babysafela.org for printing purposes.

8.34 NOTICES

All notices or demands required or permitted to be given or made under this Contract shall be in writing and shall be hand delivered with signed receipt or mailed by first-class registered or certified mail, postage prepaid, addressed to the parties as identified in Exhibits E - County's Administration and F - Contractor's Administration. Addresses may be changed by either party giving ten (10) days' prior written notice thereof to the other party. The (Department Head, or his/her designee) shall have the authority to issue all notices or demands required or permitted by County under this Contract.

8.35 PROHIBITION AGAINST INDUCEMENT OR PERSUASION

Notwithstanding the above, Contractor and County agree that, during the term of this Contract and for a period of one year thereafter, neither party shall in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

8.36 PUBLIC RECORDS ACT

8.36.1 Any documents submitted by Contractor; all information obtained in connection with County's right to audit and inspect Contractor's documents, books, and accounting records pursuant to Paragraph 8.38 - Record Retention and Inspection/Audit Settlement of this Contract; as well as those documents which were required to be submitted in response to the Request for Proposals (RFP) used in the solicitation process for this Contract, become the exclusive property of County. All such documents become a matter of public record and shall be regarded as public records. Exceptions will be those elements in the California Government Code Section 6250 et seg. (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". County shall not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

8.36.2 In the event County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a proposal marked "trade secret", "confidential", or "proprietary", Contractor agrees to defend and indemnify County from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.

8.37 PUBLICITY

- 8.37.1 Contractor shall not disclose any details in connection with this Contract to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing Contractor's need to identify its services and related clients to sustain itself, County shall not inhibit Contractor from publishing its role under this Contract within the following conditions:
 - Contractor shall develop all publicity material in a professional manner; and
 - During the term of this Contract, Contractor shall not, and shall not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of County without the prior written consent of County's Project Director. County shall not unreasonably withhold written consent.
- 8.37.2 Contractor may, without the prior written consent of County, indicate in its proposals and sales materials that it has been awarded this Contract with the County of Los Angeles, provided that the requirements of this Paragraph 8.37 shall apply.

8.38 RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT

Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. Contractor shall also maintain accurate and complete employment and other records relating to its performance of this Contract. Contractor agrees that County, or its authorized representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards,

sign-in/sign-out sheets and other time and employment records, and proprietary data and information, shall be kept and maintained by Contractor and shall be made available to County during the term of this Contract and for a period of five (5) years thereafter unless County's written permission is given to dispose of any such material prior to such time. All such material shall be maintained by Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at County's option, Contractor shall pay County for travel, per diem, and other costs incurred by County to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 8.38.1 In the event that an audit of Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by Contractor or otherwise, then Contractor shall file a copy of such audit report with County's Auditor-Controller within thirty (30) days of Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. Subject to applicable law, County shall make a reasonable effort to maintain the confidentiality of such audit report(s).
- 8.38.2 Failure on the part of Contractor to comply with any of the provisions of this Paragraph 8.38 shall constitute a material breach of this Contract upon which County may terminate or suspend this Contract.
- 8.38.3 If, at any time during the term of this Contract or within five (5) vears after the expiration or termination of this Contract. representatives of County conduct an audit of Contractor regarding the work performed under this Contract, and if such audit finds that County's dollar liability for any such work is less than payments made by County to Contractor, then the difference shall be either: a) repaid by Contractor to County by cash payment upon demand or b) at the sole option of County's Auditor-Controller, deducted from any amounts due to Contractor from County, whether under this Contract or otherwise. If such audit finds that County's dollar liability for such work is more than the payments made by County to Contractor, then the difference shall be paid to Contractor by County by cash payment, provided that in no event shall County's maximum obligation for this Contract exceed the funds appropriated by County for the purpose of this Contract.

8.39 RECYCLED BOND PAPER

Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at County landfills, Contractor agrees to use recycled-content paper to the maximum extent possible on this Contract.

8.40 SUBCONTRACTING

- 8.40.1 The requirements of this Contract may not be subcontracted by Contractor without the advance approval of County. Any attempt by Contractor to subcontract without the prior consent of County may be deemed a material breach of this Contract.
- 8.40.2 If Contractor desires to subcontract, Contractor shall provide the following information promptly at County's request:
 - A description of the work to be performed by the Subcontractor:
 - A draft copy of the proposed subcontract; and
 - Other pertinent information and/or certifications requested by County.
- 8.40.3 Contractor shall indemnify and hold County harmless with respect to the activities of each and every Subcontractor in the same manner and to the same degree as if such Subcontractor(s) were Contractor employees.
- 8.40.4 Contractor shall remain fully responsible for all performances required of it under this Contract, including those that Contractor has determined to subcontract, notwithstanding County's approval of Contractor's proposed subcontract.
- 8.40.5 County's consent to subcontract shall not waive County's right to prior and continuing approval of any and all personnel, including Subcontractor employees, providing services under this Contract. Contractor is responsible to notify its Subcontractors of this County right.
- 8.40.6 County's Project Director is authorized to act for and on behalf of County with respect to approval of any subcontract and Subcontractor employees. After approval of the subcontract by County, Contractor shall forward a fully executed subcontract to County for their files.

- 8.40.7 Contractor shall be solely liable and responsible for all payments or other compensation to all Subcontractors and their officers, employees, agents, and successors in interest arising through services performed hereunder, notwithstanding County's consent to subcontract.
- 8.40.8 Contractor shall obtain certificates of insurance, which establish that the Subcontractor maintains all the programs of insurance required by County from each approved Subcontractor. Contractor shall ensure delivery of all such documents to:

Internal Services Department 1100 N. Eastern Ave., Los Angeles, CA 90063 Attn: Contracting Division

before any Subcontractor employee may perform any work hereunder.

8.41 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.14 - Contractor's Warranty of Adherence to County's Child Support Compliance Program, shall constitute default under this Contract. Without limiting the rights and remedies available to County under any other provision of this Contract, failure of Contractor to cure such default within ninety (90) calendar days of written notice shall be grounds upon which County may terminate this Contract pursuant to Paragraph 8.43 - Termination for Default and pursue debarment of Contractor, pursuant to County Code Chapter 2.202.

8.42 TERMINATION FOR CONVENIENCE

8.42.1 This Contract may be terminated, in whole or in part, from time to time, when such action is deemed by County, in its sole discretion, to be in its best interest. Termination of work hereunder shall be effected by notice of termination to Contractor specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than ten (10) days after the notice is sent.

- 8.42.2 After receipt of a notice of termination and except as otherwise directed by County, Contractor shall:
 - Stop work under this Contract on the date and to the extent specified in such notice, and
 - Complete performance of such part of the work as shall not have been terminated by such notice.
- 8.42.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of Contractor under this Contract shall be maintained by Contractor in accordance with Paragraph 8.38, Record Retention AND Inspection/Audit Settlement.

8.43 TERMINATION FOR DEFAULT

- 8.43.1 County may, by written notice to Contractor, terminate the whole or any part of this Contract, if, in the judgment of County's Project Director:
 - Contractor has materially breached this Contract; or
 - Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required either under this Contract; or
 - Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements under this Contract, or of any obligations of this Contract and in either case, fails to demonstrate convincing progress toward a cure within five (5) working days (or such longer period as County may authorize in writing) after receipt of written notice from County specifying such failure.
- 8.43.2 Except with respect to defaults of any Subcontractor, Contractor shall not be liable for excess costs to replace goods and similar services provided under this Contract if its failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of Contractor. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of County in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, floods, restrictions. epidemics. quarantine strikes. embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of Contractor. If the failure to perform is caused by the default of a Subcontractor, and if

such default arises out of causes beyond the control of both Contractor and Subcontractor, and without the fault or negligence of either of them, Contractor shall not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this subparagraph, the term "Subcontractor(s)" means Subcontractor(s) at any tier.

- 8.43.3 If, after County has given notice of termination under the provisions of this Paragraph 8.43, it is determined by County that Contractor was not in default under the provisions of this Paragraph 8.43, or that the default was excusable under the provisions of subparagraph 8.43.2, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to Paragraph 8.42 Termination for Convenience.
- 8.43.4 The rights and remedies of County provided in this Paragraph 8.43 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8 44 TERMINATION FOR IMPROPER CONSIDERATION

- 8.44.1 County may, by written notice to Contractor, immediately terminate the right of Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment, or extension of this Contract or the making of any determinations with respect to Contractor's performance pursuant to this Contract. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.
- 8.44.2 Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861.

8.44.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

8.45 TERMINATION FOR INSOLVENCY

- 8.45.1 County may terminate this Contract forthwith in the event of the occurrence of any of the following:
 - Insolvency of Contractor. Contractor shall be deemed to be insolvent if it has ceased to pay its debts for at least sixty (60) days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not Contractor is insolvent within the meaning of the Federal Bankruptcy Code:
 - The filing of a voluntary or involuntary petition regarding Contractor under the Federal Bankruptcy Code;
 - The appointment of a Receiver or Trustee for Contractor;
 or
 - The execution by Contractor of a general assignment for the benefit of creditors.
- 8.45.2 The rights and remedies of County provided in this Paragraph 8.45 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.46 TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE

Contractor, and each County Lobbyist or County Lobbying firm as defined in County Code Section 2.160.010 retained by Contractor, shall fully comply with the County's Lobbyist Ordinance, County Code Chapter 2.160. Failure on the part of Contractor or any County Lobbyist or County Lobbying firm retained by Contractor to fully comply with the County's Lobbyist Ordinance shall constitute a material breach of this Contract, upon which County may in its sole discretion, immediately terminate or suspend this Contract.

8.47 TERMINATION FOR NON-APPROPRIATION OF FUNDS

Notwithstanding any other provision of this Contract, County shall not be obligated for Contractor's performance hereunder or by any provision of this Contract during any of County's future fiscal years unless and until County's Board of Supervisors appropriates funds for this Contract in County's Budget for each such future fiscal year.

In the event that funds are not appropriated for this Contract, then this Contract shall terminate as of June 30 of the last fiscal year for which funds were appropriated. County shall notify Contractor in writing of any such non-allocation of funds at the earliest possible date.

8.48 VALIDITY

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances shall not be affected thereby.

8.49 WAIVER

No waiver by County of any breach of any provision of this Contract shall constitute a waiver of any other breach or of such provision. Failure of County to enforce at any time, or from time to time, any provision of this Contract shall not be construed as a waiver thereof. The rights and remedies set forth in this Paragraph 8.49 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.50 WARRANTY AGAINST CONTINGENT FEES

- 8.50.1 Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon any Contract or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.
- 8.50.2 For breach of this warranty, County shall have the right to terminate this Contract and, at its sole discretion, deduct from the Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

8.51 WARRANTY OF COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM

Contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from County through contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this contract will maintain compliance, with Los Angeles County Code Chapter 2.206.

8.52 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM

Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 8.51 "Warranty of Compliance with County's Defaulted Property Tax Reduction Program" shall constitute default under this contract. Without limiting the rights and remedies available to County under any other provision of this contract, failure of Contractor to cure such default within 10 days of notice shall be grounds upon which County may terminate this contract and/or pursue debarment of Contractor, pursuant to County Code Chapter 2.206.

9.0 UNIQUE TERMS AND CONDITIONS

9.1 CONTRACTOR'S OBLIGATIONS AS A "NON-BUSINESS ASSOCIATE" UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 ("HIPAA")

Contractor expressly acknowledges and agrees that the provision of services under this Agreement does not require or permit access by Contractor or any of its officers, employees, or agents, to any patient medical records. Accordingly, Contractor shall instruct its officers, employees, and agents that they are not to pursue or gain access to patient medical records for any reason whatsoever.

Notwithstanding the foregoing, the parties acknowledge that, in the course of the provision of services hereunder, Contractor or its officers, employees, or agents, may have inadvertent access to patient medical records. Contractor understands and agrees that Contractor, its officers, employees, and agents shall not take advantage of such access for any purpose whatsoever. Additionally, in the event of such inadvertent access, Contractor and its officers, employees, and agents shall maintain the confidentiality of any information obtained and shall immediately, or upon the first reasonable opportunity to do so, notify DPH management personnel that such access has been gained.

In the event of any access, whether inadvertent or intentional, Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents from and against any and all liability, including but not limited to, demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees) arising from or connected with Contractor's or its officers, employees' or agents' access to patient medical records. Contractor agrees to provide appropriate training to its officers, employees, and agents, regarding their obligation in this regard.

9.2 LICENSE AGREEMENT

The Contractor hereby grants to the County, and the County hereby accepts from the Contractor, a non-exclusive right, license, and privilege to use the Contractor's JOC System and other related proprietary materials (collectively referred to as "Proprietary Information") in connection with the performance of this Contract and in accordance with the terms and conditions set forth in this Contract. The parties hereby agree that Proprietary Information shall include, the Contractor's Construction Task Catalog® (also referred to as CTC, unit price book and UPB). Internet PROGEN® software and support documentation, training materials and other proprietary materials provided by the Contractor, provided and to the extent that all such materials are clearly marked or labeled as "Proprietary" when submitted by the Contractor to the County. Proprietary Information shall not include the JOC General Conditions and Technical Specifications prepared by the Contractor for the County's JOC program. The parties agree that "Proprietary" markings shall include any marking commonly used to identify trade secrets, trademarks, registered trademarks and copyrights. In the event this Contract expires or terminates as provided herein, the County shall return to the Contractor all Proprietary Information in the County's possession with the exception of items which are required by law and County record retention policy to be retained by the County in the usual course of retention of County contract records.

The Contractor shall upon termination of this Contract return all data generated by the County during the duration of this Contract in the Contractor's possession. The data shall be provided in an electronic format acceptable to the County at the time of expiration or termination.

The Contractor claims that disclosure of Proprietary Information will result in irreparable harm to the Contractor for

which monetary damages would be an inadequate remedy. Accordingly, the County agrees that no such disclosure shall knowingly be made to anyone without first receiving the written consent of the Contractor. The County further agrees to maintain the confidentiality of the Proprietary Information provided to the County during and after the term of this Contract, subject to public records disclosure pursuant to state or federal law.

In the event the County is required to defend a request under the Public Records Act with regard to a request for disclosure of documents which the Contractor has marked as "Proprietary", Contractor agrees to defend and indemnify the County from all costs and expenses of such defense, including reasonable attorneys fees of the County or fees awarded by a court arising out of such a request. IN WITNESS WHEREOF, Contractor has executed this Contract, or caused it to be duly executed and the County of Los Angeles, by order of its Board of Supervisors has caused this Contract to be executed on its behalf by the Chair of said Board and attested by the Executive Officer-Clerk of the Board of Supervisors thereof, the day and year first above written.

CONTRACTOR: THE GORDIAN GROUP, INC. Ву __ Name Title COUNTY OF LOS ANGELES GLORIA MOLINA Chair, Board of Supervisors ATTEST: SACHI HAMAI Executive Officer-Clerk of the Board of Supervisors By APPROVED AS TO FORM: Andrea Sheridan Ordin County Counsel Ву Principal Deputy County Counsel

IN WITNESS WHEREOF, Contractor has executed this Contract, or caused it to be duly executed and the County of Los Angeles, by order of its Board of Supervisors has caused this Contract to be executed on its behalf by the Chair of said Board and attested by the Executive Officer-Clerk of the Board of Supervisors thereof, the day and year first above written.

I hereby certify that pursuant to Section 25103 of the Government Code, delivery of this document has been made.

SACHI A. HAMAI **Executive Officer**

Clerk of the Board of Supervisors

CONTRACTOR: THE GORDIAN GROUP, INC.

David L. Mahler, VP of Finance

Title

COUNTY OF LOS ANGELES

ORIA MOLINA

Chair, Board of Supervisors

ATTEST:

SACHI HAMAI

Executive Officer-Clerk of the Board of Supervisors

APPROVED AS TO FORM:

Andrea Sheridan Ordin County Counsel

By

Principal Deputy County Counsel

AUG 1 0 2010

CONTRACT FOR JOB ORDER CONTRACT CONSULTING SERVICES

TABLE OF CONTENTS OF EXHIBITS

STANDARD EXHIBITS

А	STATEMENT OF WORK
В	CONTRACTOR FEE SCHEDULE
С	CONTRACTOR'S EEO CERTIFICATION
D	COUNTY'S ADMINISTRATION
E	CONTRACTOR'S ADMINISTRATION
F	FORM(S) REQUIRED AT THE TIME OF CONTRACT EXECUTION
G	JURY SERVICE ORDINANCE
Н	SAFELY SURRENDERED BABY LAW

EXHIBIT A

STATEMENT OF WORK

TABLE OF CONTENTS

PARA	AGRAP	H TITLE	PAGE
1.0	SCC	PE OF WORK	1
2.0	DEF	INITIONS	1
3.0	QUA	ALITY CONTROL	2
4.0	QUA	ALITY ASSURANCE PLAN	2
5.0	RES	SPONSIBILITIES	2
	COL	JNTY	
	5.1	Personnel	3
	CON	ITRACTOR	
	5.2	Project Manager	3
	5.3	Personnel	
	5.4	Materials and Equipment	
	5.5	Training	
	5.6	Contractor's Office	
6.0	UNS	SCHEDULED WORK	4
7.0		CIFIC WORK REQUIREMENTS	
	7.1	General Services	5
	7.2	Automated System	5
	7.3	Execution Procedures	
	7.4	Contract Implementation Phase	
	7.5	On-Going Technical support Phase	
8.0	"GRI	EEN" INITIÄTIVES	

EXHIBIT A

STATEMENT OF WORK (SOW)

1.0 SCOPE OF WORK

Contractor shall provide to County all necessary labor, equipment, and materials, as customarily rendered when providing professional job order contract (JOC) consulting services for the repair and refurbishment of County projects.

Contractor shall provide an experienced on-site staff member(s) who will be fully responsible for implementing the complete JOC program. Contractor shall report to County and shall assist County with any JOC related issues.

2.0 DEFINITIONS

2.1 Business Days

The term "Business Days" shall mean Monday thru Friday excluding County Holidays.

2.2 Business Hours

The term "Business Hours" shall mean 8:00 a.m. through 5:00 p.m. on Business Days.

2.3 County Holidays

The term "County Holidays" shall refer to the following days of the year:

- New Year's Day (January 1)
- Martin Luther King's Birthday (Third Monday in January)
- Presidents Day (Third Monday in February)
- Memorial Day, (Last Monday in May)
- Independence Day (July 4)
- Labor Day (First Monday in September)
- Columbus Day (Second Monday in October)
- Veterans Day (November 11)
- Thanksgiving Day (Fourth Thursday in November)
- Day after Thanksgiving (Friday after Thanksgiving)
- Christmas Day (December 25)
- 2.4 County's Project Director

The term "County's Project Director" shall have the meaning set forth in Paragraph 6.1 (County's Project Director) of the base document of the Contract.

2.5 County's Project Manager
The term "County's Project Manager" shall have the meaning set forth in Paragraph 6.2 (County's Project Director) of the base document of the Contract

3.0 QUALITY CONTROL

Contractor shall establish and utilize a comprehensive quality control plan to assure County a consistently high level of service throughout the term of the Contract. The quality control plan shall be submitted to County's Contract Project Monitor for review. The plan shall include, but may not be limited to, the following:

- 3.1 Method of monitoring to ensure that Contract requirements are being met;
- 3.2 A record of all inspections conducted by Contractor, any corrective action taken, the time a problem was first identified, a clear description of the problem, and the time elapsed between identification and completed corrective action, shall be provided to County upon request.

4.0 QUALITY ASSURANCE PLAN

County shall evaluate Contractor's performance under this Contract using the quality assurance procedures as defined in Paragraph 8.15 (County's Quality Assurance Plan) of the base document of the Contract.

4.1 Monthly Meetings

Contractor is required to attend a scheduled monthly meeting.

4.2 County Observations

In addition to departmental contracting staff, other County personnel may observe performance, activities, and review documents relevant to this Contract at any time during Business Hours. However, County personnel shall not unreasonably interfere with Contractor's performance.

5.0 RESPONSIBILITIES

County's and Contractor's responsibilities are as follows:

COUNTY

5.1 Personnel

County shall administer the Contract according to Paragraph 6.0 (Administration of Contract – County) of the base document of the Contract. Specific duties will include:

- 5.1.1 Monitoring Contractor's performance in the daily operation of the Contract.
- 5.1.2 Providing direction to Contractor in areas relating to policy, information and procedural requirements.
- 5.1.3 Preparing Change Notices in accordance with Paragraph 8.1 (Amendments) of the base document of the Contract.

CONTRACTOR

5.2 Contractor's Project Manager

- 5.2.1 Contractor shall provide a full-time Contractor's Project Manager or designated alternate. County shall have access to Contractor's Project Manager during the hours of 8:00 a.m. to 5:00 p.m., Pacific Time, 365 days per year. Contractor's Project Manager shall provide a telephone number where Contractor's Project Manager may be reached during the hours of 8:00 a.m. to 5:00 p.m., Pacific Time, 365 days per year.
- 5.2.2 Contractor's Project Manager shall act as a central point of contact with County's Project Manager and shall demonstrate previous experience in the management of work requirements for facilities similar in size and complexity.
- 5.2.3 Contractor's Project Manager shall have full authority to act for Contractor on all matters relating to the daily operation of the Contract. Contractor's Project Manager shall be able to effectively communicate, in English, both orally and in writing.

5.3 Personnel

Contractor shall assign a sufficient number of employees to perform the required work. At least one (1) employee on site shall be authorized to act for Contractor in every detail, and must be able to effectively communicate in English.

5.4 Materials and Equipment

The purchase of all materials and equipment to provide the needed services is the responsibility of Contractor. Contractor shall use materials and equipment that are safe for the environment and safe for use by employees.

5.5 Training

- 5.6.1 Contractor shall provide training programs for all new employees and continuing in-service training for all employees.
- 5.6.2 All employees shall be trained in their assigned tasks and in the safe handling of equipment. All equipment shall be checked daily for safety. All employees must wear safety and protective gear according to OSHA standards.

5.6 Contractor's Office

Contractor shall maintain an office with a telephone in the company's name where Contractor conducts business. The office shall be staffed during Business Hours by at least one (1) employee who can respond to inquires and complaints which may be received about Contractor's performance. When the office is closed, an answering service shall be provided to receive calls. Contractor shall respond to calls received by the answering service within two (2) hours of receipt of the call.

6.0 UNSCHEDULED WORK

- 6.1 County's Project Manager may authorize Contractor to perform unscheduled work, including, but not limited to, repairs and replacements when the need for such work arises out of extraordinary incidents such as vandalism, acts of God, and third party negligence; or to add to, modify or refurbish existing facilities.
- 6.2 Prior to performing any unscheduled work, Contractor shall prepare and submit a written description of the work with an estimate of labor and materials. If the unscheduled work exceeds Contractor's estimate, County's Project Director or his designee must approve the excess cost. In any case, no unscheduled work shall commence without written authorization.
- 6.3 When a condition exists wherein there is imminent danger of injury to the public or damage to property, Contractor shall contact County's Project Director for approval before beginning the work. A written estimate shall be sent within twenty-four (24) hours for approval.

- Contractor shall submit an invoice to County's Project Director within five (5) Business Days after completion of the work.
- 6.4 All unscheduled work shall commence on the established specified date. Contractor shall proceed diligently to complete said work within the time allotted by County.
- 6.5 County reserves the right to perform unscheduled work itself or assign the work to another Contractor.

7.0 SPECIFIC WORK REQUIREMENTS

7.1 General Services

- 7.1.1 Provide overall program management of JOC implementation efforts.
- 7.1.2 Prepare and conduct orientation briefings for County and other interested parties.
- 7.1.3 Prepare and conduct periodic program review conferences for County senior management.
- 7.1.4 Attend appropriate County meetings and conferences as requested by County.
- 7.1.5 Coordinate the Internal Services Department's (ISD) JOC program with various County Departments as well as other Local, State, Federal agencies as requested by ISD.

7.2 Automated System

- 7.2.1 Provide an automated internet-based JOC system capable of generating all required JOC Documents including the contractor cost proposals, cost estimates, work orders and other management reports and forms. The automated system shall be customized to meet the specific needs of County with respect to forms, reports, and formats.
- 7.2.2 Install and test the automated system on both County's and Contractor's hardware system.
- 7.2.3 County shall not be restricted as to the number of automated system installations.
- 7.2.4 Provide user training and documentation to County.

- 7.2.5 Maintain and update semiannually the unit price books which contain 60,000 or more individual construction tasks that are customized at County's discretion. Each unit price shall contain the direct labor, equipment and material costs necessary to accomplish that individual task for installation and demolition.
- 7.2.6 Update crew composition and local productivity factors for each of the construction tasks in the unit price books on a regular basis.
- 7.2.7 Maintain a comprehensive database containing each of the individual construction tasks and their corresponding unit prices.
- 7.2.8 Maintain, update and customize a comprehensive set of technical specifications at County's discretion for each of the construction tasks that are listed in the unit price books.
- 7.2.9 Publish one (1) copy of all approved technical specifications.
- 7.2.10 Provide, manage and maintain an internet based, automated JOC type proposal system, which is capable of generating JOC documents including contractor cost proposals, cost estimates and other management reports and forms. The system must utilize secure logins for each user that controls access to all of the system's features.
- 7.2.11 Export capability for reports, as specified by County, will be provided. Export shall be in formats that meet industry standards and are capable of being uploaded to a County database system.
- 7.2.12 The JOC system shall provide back-up and restore capability for emergencies and the prevention of data loss. All applications and data must be able to be backed up. All procedures for the update process shall be documented by Contractor and approved by County. Validation of the update process is a priority to safeguard the data.
- 7.2.13 All data are owned by County and shall not be restricted to its usage on County projects.
- 7.2.14 County shall approve all system changes in writing. Written approval will certify that both County and

contractors have tested the system and the system operates as required per County specifications.

7.3 Execution Procedures

- 7.3.1 Organize and manage a series of conferences to promulgate general operating and organizational concepts.
- 7.3.2 Assist County in developing draft internal execution procedures and policies for the JOC. These procedures should incorporate all applicable Federal, State and County laws, regulations and policies, including those of FEMA.
- 7.3.3 Fully document the final JOC execution procedures and policies.
- 7.3.4 Assist County in incorporating appropriate safeguards into the execution procedures for the prevention of fraud, waste, and abuse.
- 7.3.5 Coordinate the proposed execution policies and procedures with Federal and State officials, when appropriate.
- 7.3.6 Install and test the automated system on both County's and Contractor's computers.

7.4 Contract Implementation Phase

Contractor shall be responsible for developing a comprehensive JOC training program that will include course modules for all elements of County's staff. Specific services shall include:

7.4.1 Provide a "hands on" training program based on the approved County policies and procedures. Training shall include a comprehensive training/reference manual with sample work orders, flow charts, and forms. Contractor shall conduct as many training courses as are required to ensure that County staff is fully prepared to execute the JOC system. The training courses shall include practical exercises that will be based on actual County projects. The JOC training program, comprised of multiple training sessions, shall be structured to the specific needs of the audience. The training courses will stress practical application of the concept and contracts.

- 7.4.2 Provide all training aids and material necessary to support the JOC training courses.
- 7.4.3 Train both County and Contractor staff on the automated system. Contractor shall provide full system documentation and training manuals.

7.5 On-Going Technical Support Phase

Contractor shall be responsible for providing comprehensive JOC support to County following the award of the Job Order Contract by County. Specific services shall include:

- 7.5.1 Remain on site and be available for any questions or assistance that may be required for the first ninety (90) days after the notice to proceed.
- 7.5.2 For the first ninety (90) days after the notice to proceed, assist County staff in developing the initial work orders. Contractor shall attend and monitor site visits, proposal development and negotiation sessions. Contractor shall monitor the overall program and prepare any status reports required by County.
- 7.5.3 Provide County with continuous post-award documents maintenance support. This support shall include updating of construction tasks, unit prices, technical specifications, execution procedures, training materials and all other applicable documents.

At County's request, Contractor shall provide newly updated document sets to County.

- 7.5.4 Provide updated versions of the automated system. Contractor shall install, test and debug the system on all County and contractors' computers and computer network.
- 7.5.5 Provide continuous telephonic systems support, including debugging and other systems related support, to County.
- 7.5.6 Conduct periodic training sessions for new employees.
- 7.5.7 Contractor shall assist County in conducting periodic reviews of the concepts, performance and effectiveness of Contractor's comprehensive JOC support. Develop documentation and statistics regarding comprehensive JOC support. Contractor

shall document JOC support information for County senior management review and evaluation.

7.5.8 Contractor shall assist County in the execution of the JOC system by providing experienced, on-site project managers to periodically work with County staff in the development and execution of work orders. This effort will equate to an average of five (5) Business Days per month.

8.0 "GREEN" INITIATIVES

Contractor shall use reasonable efforts to initiate "green" practices to achieve environmental and energy conservation benefits. In using County's facilities, Contractor shall develop and adhere to an energy conservation plan that is consistent with County policy, including seasonal thermostat settings.

Contractor shall notify County's Project Manager of Contractor's new green initiatives.

JOB CONSULTING CONTRACT CONSULTING SERVICES CONTRACTOR FEE SCHEDULE

The Gordian Group consulting fee for each twelve (12) month period of the Contract shall be as follows:

- 1.95% of the work order amount for work orders issued by ISD through the Job Order Contracting System (PROGEN), where the dollar value is \$1 up to and including \$10 million
- 1.5% of the work order amount for work orders issued by ISD through the Job Order Contracting System (PROGEN), where the aggregate dollar value is greater than \$10 million and up to and including \$25 million
- 1.25% of the work order amount for work orders issued by ISD through the Job Order Contracting System (PROGEN), where the aggregate dollar value exceeds \$25 million

REQUIRED FORMS - EXHIBIT 8 PROPOSER'S EEO CERTIFICATION

The Gordian Group, Inc.				
Company Name				
140 Bridges Road, Suite E, Mauldin,	South C	arolina 29662		
Address				
58-1900371				
Internal Revenue Service Employer Identification Nu	mber			
GEN	IERAL			
In accordance with provisions of the County Code of agrees that all persons employed by such firm, its will be treated equally by the firm without regard to or sex and in compliance with all anti-discrimination California.	affiliates, su or because	bsidiaries, or holdir	ng companie	s are and
CERTIFIC	ATION	YES	NO	
 Proposer has written policy statement prohibiting discrimination in all phases of employment. 		(x)	()	
Proposer periodically conducts a self-analysis or utilization analysis of its work force.		(×)	()	
 Proposer has a system for determining if its employer practices are discriminatory against protected gro 	oyment ups.	(x)	()	
 When problem areas are identified in employmen Proposer has a system for taking reasonable corr action to include establishment of goal and/or time 	ective	(×)	()	
David L. Maller		4/29/2010		
Signature		Dat	е	
David L. Mahler, Vice President of I	Finance			
Name and Title of Signer (please print)				-

COUNTY'S ADMINISTRATION

CONTRACT NO.

COUNTY PROJECT DIRECTOR:

Name:

Yolanda Young

Title:

Division Manager, Contracts

Address: 1100 N. Eastern Ave., Los Angeles, CA 90063

Telephone: (323) 267-3101 Facsimile: (323) 415-8664

E-Mail Address: Yyoung@isd.lacounty.gov

COUNTY PROJECT MANAGER:

Name:

Anthony Eng

Title:

Section Manager, FOS

Address:

1100 N. Eastern Ave.

Los Angeles, CA 90063

Telephone: 323-267-2251

Facsimile:

323-260-5256

E-Mail Address: Aeng@isd.lacounty.gov

COUNTY CONTRACT PROJECT MONITOR:

Name:

Sue Chang

Title:

Contract Administrator

Address:

1100 N. Eastern Ave.

Los Angeles, CA 90063

Telephone: 323-267-3129

Facsimile: 323-415-0859

E-Mail Address: Schang@isd.lacounty.gov

CONTRACTOR'S ADMINISTRATION

CONTRACT NO	2'S NAME: The Gordian Group D:	
CONTRACTOR	'S PROJECT MANAGER:	
Name:	Joseph D. Hollett	
Title:	Region Manager	
Address:	140 Bridges Road, Suite E	
	Mauldin, SC 29662	
Telephone:	(800) 874-2291	
Facsimile:	(864) 233-9100	
E-Mail Address	j.hollett@gordian-group.com	
CONTRACTOR	'S AUTHORIZED OFFICIAL(S)	
Name:	David L. Mahler	
Title:	Vice President of Finance	
Address:	140 Bridges Road, Suite E	
	Mauldin, SC 29662	
Telephone:	(800) 874-2291	
Facsimile:	(864) 233-9100	
E-Mail Address:	d.mahler@gordian-group.com	
Name:		
Title:		_
Address:		-
Talaukana		_
Telephone:		
Facsimile:		
E-Mail Address:		
Notices to Con	tractor shall be sent to the following:	
Name:	David L. Mahler	
Title:	Vice President of Finance	
Address:	140 Bridges Road, Suite E	
	Mauldin, SC 29662	
Telephone:	(800) 874-2291	
Facsimile:	(864) 233-9100	
E-Mail Address:	d.mahler@gordian-group.com	

CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification the Contract un	is to be extill County re	ecuted and reto eceives this exe	umed to Cou cuted docum	nty with Contr ent.)	actor's executed	Contract. W	ork cannot begin on
CONTRACTOR NAME	The	Gordian	Group,	Inc.	Contract	NoJOC	Contract
GENERAL INFORMAT	TON:						
The Contractor reference County. The County requ	ed above h ires the Co	as entered into rporation to sign	a contract v	with the Coun tor Acknowled	ty of Los Angele gement and Conf	s to provide identiality Ag	certain services to the reement.
CONTRACTOR ACK	IOWLEDG	SEMENT:					
Contractor understands a (Contractor's Staff) that understands and agrees benefits payable by virtue	will provide that Contra	services in the ctor's Staff mu	e above refer st rely exclus	enced agreen ively upon Co	nent are Contract intractor for paym	or's sole res	ponsibility. Contractor
Contractor understands whatsoever and that Co Los Angeles by virtue of Contractor's Staff will not person or entity and the Co	ntractor's S my perforn acquire ar	taff do not have nance of work or ny rights or ben	e and will number the ab-	ot acquire an	y rights or benef d contract. Cont	its of any kir ractor unders	nd from the County of stands and agrees that
CONFIDENTIALITY AC	REEMEN	<u>IT</u> :		69			
Contractor and Contractor Contractor and Contractor services from the County other vendors doing busing and information in its p Contractor and Contractor Contractor's Staff, will pro Agreement as a condition	r's Staff may in addition iess with the ossession, r's Staff un tect the con	y have access to n. Contractor and e County of Lost especially data derstand that if fidentiality of su	o confidential of Contractor of Angeles. The officer of the contractor	data and info s Staff may al- ne County has ation concern olved in Count nformation. C	mation pertaining so have access to a legal obligation ing health, criming y work, the Coun onsequently, Con	to persons a proprietary to protect al nal, and wel ty must ensu	and/or entities receiving information supplied by I such confidential data fare recipient records. The that Contractor and
Contractor and Contractor obtained while performin Contractor and Contractor Manager.	g work pur	suant to the al	ove-reference	ed contract b	etween Contracto	or and the C	ounty of Los Angeles.
Contractor and Contractor information pertaining to produce the documentation, Contractor Contractor's Staff under materials against disclosur Contractor's Staff agree to Contractor and Contractor	persons and or proprietar the above- re to other that if propri	Vor entities rece y information a referenced cor han Contractor etary informatio	eiving services nd all other of ntract. Contr or County en on supplied by	s from the Cou original material ractor and Co oployees who other County	inty, design conce als produced, cre- intractor's Staff a have a need to kr	epts, algorithinated, or proving to proving the proving the proving the information of the proving the	ns, programs, formats, ided to Contractor and tect these confidential nation. Contractor and
Contractor and Contracto by any other person of wh	's Staff agr	ee to report any tor and Contrac	and all viola	tions of this ag	preement by Cont	ractor and C	ontractor's Staff and/or
Contractor and Contracto and/or criminal action and	's Staff ack that the Co	nowledge that unty of Los Ang	violation of th	is agreement k all possible	may subject Cont legal redress.	ractor and C	ontractor's Staff to civil
SIGNATURE:	David	. L. Ma	hler		DATE: _	7 ,20	10 <u>/</u>
PRINTED NAME:I	avid I	. Mahler	-		_		
POSITION:	7P of I	Finance			-		

CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: The	s certification is to be executed and returned to County with Contra e Contract until County receives this executed document.)	actor's executed Contract. Work cannot begin on
Contracto	Name	Contract No
Non-Empl	yee Name	
GENERA	. INFORMATION:	
The Control County. T	ctor referenced above has entered into a contract with the Count e County requires your signature on this Contractor Non-Employee A	y of Los Angeles to provide certain services to the cknowledgement and Confidentiality Agreement.
NON-EM	LOYEE ACKNOWLEDGEMENT:	
understan	d and agree that the Contractor referenced above has exclusive con and agree that I must rely exclusively upon the Contractor reference vable to me or on my behalf by virtue of my performance of work under	ed above for payment of salary and any and all other
and will no above-refe	d and agree that I am not an employee of the County of Los Angeles acquire any rights or benefits of any kind from the County of Los Angenced contract. I understand and agree that I do not have and will approximate to any agreement between any person or entity and the Country and the C	geles by virtue of my performance of work under the not acquire any rights or benefits from the County of
my contine County, ar	d and agree that I may be required to undergo a background and seed performance of work under the above-referenced contract is contract and all such investigations. I understand and agree that my failure in shall result in my immediate release from performance under this are	ntingent upon my passing, to the satisfaction of the to pass, to the satisfaction of the County, any such
CONFIDE	NTIALITY AGREEMENT:	
data and in proprietary to protect a welfare re confidentia	rolved with work pertaining to services provided by the County of Los formation pertaining to persons and/or entities receiving services from information supplied by other vendors doing business with the Count I such confidential data and information in its possession, especially opient records. I understand that if I am involved in County work, ty of such data and information. Consequently, I understand that I m by the above-referenced Contractor for the County. I have read thing.	In the County. In addition, I may also have access to by of Los Angeles. The County has a legal obligation data and information concerning health, criminal, and the County must ensure that I, too, will protect the just sign this agreement as a condition of my work to
to the abo	ree that I will not divulge to any unauthorized person any data or in e-referenced contract between the above-referenced Contractor an the release of any data or information received by me to the above	d the County of Los Angeles. I agree to forward all
entities rec information to protect have a ne	sep confidential all health, criminal, and welfare recipient records and elving services from the County, design concepts, algorithms, progra and all other original materials produced, created, or provided to or lesse confidential materials against disclosure to other than the about to know the information. I agree that if proprietary information su uch information confidential.	ams, formats, documentation, Contractor proprietary by me under the above-referenced contract. I agree ve-referenced Contractor or County employees who
whom I be	port to the above-referenced Contractor any and all violations of this come aware. I agree to return all confidential materials to the abermination of my services hereunder, whichever occurs first.	
SIGNATUI	E:	DATE:/
PRINTED	AME:	
POSITION	-	

Exhibits for JOC Contract

Title 2 ADMINISTRATION Chapter 2.203.010 through 2.203.090 CONTRACTOR EMPLOYEE JURY SERVICE

Page 1 of 3

2.203.010 Findings.

The board of supervisors makes the following findings. The county of Los Angeles allows its permanent, full-time employees unlimited jury service at their regular pay. Unfortunately, many businesses do not offer or are reducing or even eliminating compensation to employees who serve on juries. This creates a potential financial hardship for employees who do not receive their pay when called to jury service, and those employees often seek to be excused from having to serve. Although changes in the court rules make it more difficult to excuse a potential juror on grounds of financial hardship, potential jurors continue to be excused on this basis, especially from longer trials. This reduces the number of potential jurors and increases the burden on those employers, such as the county of Los Angeles, who pay their permanent, full-time employees while on juror duty. For these reasons, the county of Los Angeles has determined that it is appropriate to require that the businesses with which the county contracts possess reasonable jury service policies. (Ord. 2002-0015 § 1 (part), 2002)

2.203.020 Definitions.

The following definitions shall be applicable to this chapter:

- A. "Contractor" means a person, partnership, corporation or other entity which has a contract with the county or a subcontract with a county contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more such contracts or subcontracts.
- B. "Employee" means any California resident who is a full-time employee of a contractor under the laws of California.
- C. "Contract" means any agreement to provide goods to, or perform services for or on behalf of, the county but does not include:
 - A contract where the board finds that special circumstances exist that justify a waiver of the requirements of this chapter; or
 - A contract where federal or state law or a condition of a federal or state program mandates the use of a particular contractor; or
 - 3. A purchase made through a state or federal contract; or
 - 4. A monopoly purchase that is exclusive and proprietary to a specific manufacturer, distributor, or reseller, and must match and inter-member with existing supplies, equipment or systems maintained by the county pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section P-3700 or a successor provision; or
 - A revolving fund (petty cash) purchase pursuant to the Los Angeles County Fiscal Manual, Section 4.4.0 or a successor provision; or
 - 6. A purchase card purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section P-2810 or a successor provision; or
 - 7. A non-agreement purchase with a value of less than \$5,000 pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section A-0300 or a successor provision; or
 - 8. A bona fide emergency purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section PP-1100 or a successor provision.

Title 2 ADMINISTRATION Chapter 2.203.010 through 2.203.090 CONTRACTOR EMPLOYEE JURY SERVICE

Page 2 of 3

- D. "Full time" means 40 hours or more worked per week, or a lesser number of hours if:
 - The lesser number is a recognized industry standard as determined by the chief administrative officer, or
 - 2. The contractor has a long-standing practice that defines the lesser number of hours as full time.
- E. "County" means the county of Los Angeles or any public entities for which the board of supervisors is the governing body. (Ord. 2002-0040 § 1, 2002: Ord. 2002-0015 § 1 (part), 2002)

2.203.030 Applicability.

This chapter shall apply to contractors who enter into contracts that commence after July 11, 2002. This chapter shall also apply to contractors with existing contracts which are extended into option years that commence after July 11, 2002. Contracts that commence after May 28, 2002, but before July 11, 2002, shall be subject to the provisions of this chapter only if the solicitations for such contracts stated that the chapter would be applicable. (Ord. 2002-0040 § 2, 2002: Ord. 2002-0015 § 1 (part), 2002)

2.203.040 Contractor Jury Service Policy.

A contractor shall have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees' regular pay the fees received for jury service. (Ord. 2002-0015 § 1 (part), 2002)

2.203.050 Other Provisions.

- A. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter and shall issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.
- B. Compliance Certification. At the time of seeking a contract, a contractor shall certify to the county that it has and adheres to a policy consistent with this chapter or will have and adhere to such a policy prior to award of the contract. (Ord. 2002-0015 § 1 (part), 2002)

2.203.060 Enforcement and Remedies.

For a contractor's violation of any provision of this chapter, the county department head responsible for administering the contract may do one or more of the following:

- 1. Recommend to the board of supervisors the termination of the contract; and/or,
- 2. Pursuant to chapter 2.202, seek the debarment of the contractor. (Ord. 2002-0015 § 1 (part), 2002)

Title 2 ADMINISTRATION Chapter 2.203.010 through 2.203.090 CONTRACTOR EMPLOYEE JURY SERVICE

Page 3 of 3

2.203.070. Exceptions.

- A. Other Laws. This chapter shall not be interpreted or applied to any contractor or to any employee in a manner inconsistent with the laws of the United States or California.
- B. Collective Bargaining Agreements. This chapter shall be superseded by a collective bargaining agreement that expressly so provides.
- C. Small Business. This chapter shall not be applied to any contractor that meets all of the following:
 - 1. Has ten or fewer employees during the contract period; and,
 - 2. Has annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, are less than \$500,000; and,
 - 3. Is not an affiliate or subsidiary of a business dominant in its field of operation.

"Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, exceed \$500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation. (Ord. 2002-0015 § 1 (part), 2002)

2.203.090. Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. 2002-0015 § 1 (part), 2002)

SAFELY SURRENDERED BABY LAW

Safelysurrendered



No shame. No blame. No names.

In Los Angeles County: 1-877-BABY SAFE • 1-877-222-9723

www.babysafela.org



In Los Angeles County: 1 877 BABY SAFE 1 877 222 9723

Safely Surrendered Baby Law

What is the Safely Surrendered Baby Law?

California's Safely Surrendered
Baby Law allows parents or
other persons, with lawful
custody, which means anyone
to whom the parent has given
permission to confidentially
surrender a baby. As long as
the baby is three days (72
hours) of age or younger and
has not been abused or
neglected, the baby may be
surrendered without fear of
arrest or prosecution.

How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handed to an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no sign of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby?

No. While in most cases a parent will bring in the baby, the Law allows other people to bring in the baby if they have lawful custody.

Does the parent or surrendering adult have to call before bringing in the baby?

No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

Does the parent or surrendering adult have to tell anything to the people taking the baby?

No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

What happens to the baby?

The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

What happens to the parent or surrendering adult?

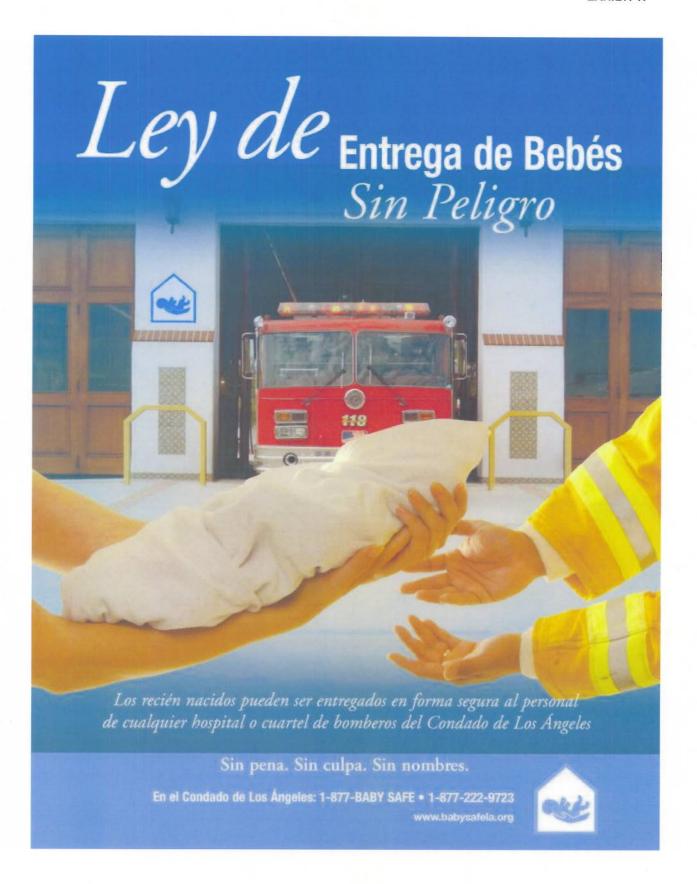
Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

Why is California doing this?

The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned, hurt or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby's death. The Safely Surrendered Baby Law prevents this tragedy from ever happening again in California.

A baby's story

Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor-UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby's aunt and stated the baby's mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 14-day period allowed by the Law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return envelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.



Ley de Entrega de Bebés Sin Peligro

¿Qué es la Ley de Entrega de Bebés sin Peligro?

La Ley de Entrega de Bebés sin

Peligro de California permite la

entrega confidencial de un recién
nacido por parte de sus padres u
otras personas con custodia legal,
es decir cualquier persona a quien
los padres le hayan dado permiso.

Siempre que el bebé tenga tres
días (72 horas) de vida o menos, y
no haya sufrido abuso ni
negligencia, pueden entregar al
recién nacido sin temor de ser
arrestados o procesados.

Cada recién nacido se merece la oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele que tiene otras opciones. Hasta tres días (72 horas) después del nacimiento, se puede entregar un recién nacido al personal de cualquier hospital o cuartel de bomberos del condado de Los Angeles.

¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura dentro de los tres días (72 horas) del nacimiento. El bebé debe ser entregado a un empleado de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El bebé llevará un brazalete y el padre/madre o el adulto que lo entregue recibirá un brazalete igual.

¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden comenzar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Ángeles al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido?

No. Si bien en la mayoría de los casos son los padres los que llevan al bebé, la ley permite que otras personas lo hagan si tienen custodia legal.

¿Los padres o el adulto que entrega al bebé deben llamar antes de llevar al bebé?

No. El padre/madre o adulto puede llevar al bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, siempre y cuando entreguen a su bebé a un empleado del hospital o cuartel de bomberos.

¿Es necesario que el padre/ madre o adulto diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital o cuartel de bomberos le pedirá a la persona que entregue al bebé que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para cuidar bien del bebé. El cuestionario incluye un sobre con el sello postal pagado para enviarlo en otro momento.

¿Qué pasará con el bebé?

El bebé será examinado y le brindarán atención médica. Cuando le den el alta del hospital, los trabajadores sociales inmediatamente ubicarán al bebé en un hogar seguro donde estará bien atendido, y se comenzará el proceso de adopción.

¿Qué pasará con el padre/madre o adulto que entregue al bebé?

Una vez que los padres o adulto hayan entregado al bebé al personal del hospital o cuartel de bomberos, pueden irse en cualquier momento.

¿Por qué se está haciendo esto en California? ?

La finalidad de la Ley de Entrega de Bebés sin Peligro es proteger a los bebés para que no sean abandonados, lastimados o muertos por sus padres. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Los padres de esos bebés probablemente hayan estado pasando por dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus bebés porque tenían miedo y no tenían nadie a quien pedir ayuda. El abandono de un recién nacido es ilegal y pone al bebé en una situación de peligro extremo. Muy a menudo el abandono provoca la muerte del bebé. La Ley de Entrega de Bebés sin Peligro impide que vuelva a suceder esta tragedia en California.

Historia de un bebé

A la mañana temprano del día 9 de abril de 2005, se entregó un recién nacido saludable a las enfermeras del Harbor-UCLA Medical Center. La mujer que llevó el recién nacido al hospital se dio a conocer como la tía del bebé, y dijo que la madre le había pedido que llevara al bebé al hospital en su nombre. Le entregaron a la tía un brazalete con un número que coincidía con la pulsera del bebé; esto serviría como identificación en caso de que la madre cambiara de opinión con respecto a la entrega del bebé y decidiera recuperarlo dentro del período de 14 días que permite esta ley. También le dieron a la tía un cuestionario médico, y ella dijo que la madre lo llenaría y lo enviaría de vuelta dentro del sobre con franqueo pagado que le habían dado. El personal médico examinó al bebé y se determinó que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptarlo por el Departamento de Servicios para Niños y Familias.



Award information has not been added at this time.

Bid Information

Bid Number: 104224CKC

Bid Title: Job Order Contract (JOC) Consulting Services RFP

Bid Type: Service

Department: Internal Services Department

Commodity: CONSULTING SERVICES - CONSTRUCTION

Open Date: 3/25/2010

Closing Date: 5/3/2010 12:00 PM

Notice of Intent to Award: View Detail

Bid Amount: \$ 0
Bid Download: Available

Bid Description: The Internal Services Department (ISD) of the County of Los Angeles (County) is issuing this

Request for Proposals (RFP) to solicit proposals for a contract (Contract) with an organization

that can provide Job Order Contract (JOC) consulting services.

The JOC consultant must be able to develop and support all contract and solicitation documents, task catalogs and technical specifications, information systems and training programs necessary for a successful JOC. JOCs are used for the accomplishment of repair, alteration, modernization, maintenance, refurbishment, rehabilitation, and repetitive construction work performed on County

buildings, structures, real property, and infrastructure.

Contact Name: Clement Chih Contact Phone#: (323) 267-2239

Contact Email: cchih@isd.lacounty.gov Last Changed On: 4/19/2010 4:17:43 PM

Back to Last Window

Back to Award Main

COUNTY OF LOS ANGELES COMMUNITY BUSINESS ENTERPRISE PROGRAM (CBE)

THE GORDIAN GROUP

	Cultural/Ethnic Composition	Male	Female		
OWNERS/PARTNERS	Black/African American	0	0		
	Hispanic/Latin American	0	0		
	Asian American	0	0		
	American Indian/Alaskan	0	0		
	Filipino	0	0		
Z }	White	5	0		
0	100% owned by Holding Company				
	Black/African American	1	0		
<u>~</u>	Hispanic/Latin American	1	0		
GE	Asian American	1	0		
MANAGER	Filipino	0	0		
ž	American Indian/Alaskan	0	0		
	White	6	1		
	Black/African American	3	2		
Ш	Hispanic/Latin American	7	2		
STAFF	Asian American	4	3		
တ	Filipino	0	0		
	American Indian/Alaskan	0	0		
	White	53	10		
	TOTAL # OF EMPLOYEES	81	18		
BUSINESS STRUCTURE		Corp	Corporation		
County Certification		N	N/A		
	CBE	N	N/A		
	LSBE	N	N/A		
ОТНЕ	ER CERTIFYING AGENCY	N/A			